

Abstract Of The Disclosure

A computer-implemented system and method for processing speech input from a user. A call management unit receives a call from the user and through which the speech input is provided by the user. A speech management unit recognizes the user speech input through language recognition models. The language recognition models contains word recognition probability data derived from word usage on Internet web pages. A service management unit handles e-commerce requests contained in the user speech input. A web data management unit connected to an Internet network processes Internet web pages in order to generate the language recognition models for the speech management unit and to generate a summary of the Internet web pages. The generated summary is voiced to the user in order to service the user request.